

# Business Resiliency Professional Resources

The following is a list of **FREE** Resources (Assessments, Educational Training, Exercises and Information) that collected by Ben Schliesman, SE Region Director, WI Emergency Management at the Business Resiliency Professionals of Wisconsin January 2018 Meeting.

Questions regarding resiliency for the City of New Berlin.

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All businesses are encouraged to create, practice and update a Disaster and Continuity Of Operation Plan (COOP)

**NOTE:** The List of Resources that follow are categorized by:

- Assessments
- Training
- Exercises
- Emergency Notifications
- Information
- Public-Private Partnerships

## **ASSESSMENTS**

### **Emergency Power**

#### Electrical Emergency Power Self-Assessment

US Army Corps of Engineers Emergency Power Facility Assessment Tool (EPFAT):

<https://epfat.usace.army.mil/>

The Emergency Power Facility Assessment Tool (EPFAT) is a secure web-based tool that can be used to help identify, input, store, update and/or view temporary emergency power assessment data for your facility.

### **Physical Security**

#### US DHS Critical Infrastructure Security:

Conduct in-depth, very detailed Physical Infrastructure Protection Assessments using the DHS Infrastructure Protection Gateway Rapid Survey Tool for any private or public facility that falls into one of DHS 16 Designated Critical Infrastructure Sectors (See list of 16 categories under

“INFORMATION” below). Contact John Busch, DHS Protective Security Advisor – Wisconsin at [john.busch@hq.dhs.gov](mailto:john.busch@hq.dhs.gov) (John covers the entire State of Wisconsin).

## **Cyber**

### **US DHS Cyber Security Advisor:**

Conduct in-depth, Cyber Infrastructure Protection for the 16 DHS Designated Critical Infrastructure Sectors. Contact John Busch, DHS Protective Security Advisor – Wisconsin at [john.busch@hq.dhs.gov](mailto:john.busch@hq.dhs.gov) (John will put you in contact with the Cyber Protection Security Advisor who covers the eight Midwest States).

## **TRAINING**

### **Federal Emergency Management Agency (FEMA)**

Independent Study Courses (Various online courses geared towards different audiences including the private-sector: <https://training.fema.gov/is/crslst.aspx?all=true>

### **FBI**

Offers training on Active-Shooter as well as provide Educational Seminars on: Intellectual Property Protection, Cyber Crime and other topics. Go to: <https://www.fbi.gov/resources/businesses> and/or contact the Milwaukee FBI Office at: 414-276-4684

### **US Department of Homeland Security**

Offers training on Counter-Improvised Explosive Device and Risk Management both in a classroom setting and via Virtual Instructor – Led Training (VILT). Contact John Busch, DHS Protective Security Advisor – Wisconsin at [john.busch@hq.dhs.gov](mailto:john.busch@hq.dhs.gov) for more information

### **Wisconsin Emergency Management (WEM)**

WEM has an on-line Training calendar that lists all upcoming FREE Classroom FEMA and other federally funded courses throughout the State as well as Emergency Management Conferences. <https://www.trainingwisconsin.org/>

## **EXERCISES**

### **FEMA**

Emergency Management Institute (EMI) Virtual Table Top Exercises <https://training.fema.gov/programs/emivttt.aspx>

### Wisconsin County Emergency Management Offices

Each of Wisconsin's 72 County Emergency Management Offices under a Grant they receive are required to conduct a minimum of at least Exercise per year; numerous Counties, especially those in larger metropolitan areas conduct many more. County Emergency managers are also encouraged to have the private-sector participate in their Exercises. To contact a County Emergency manager about an Exercise or other information go to:

[http://emergencymanagement.wi.gov/counties/county\\_directors.asp](http://emergencymanagement.wi.gov/counties/county_directors.asp) and click on the County you're interested in.

### Wisconsin - State

The State of Wisconsin is required to conduct/participate in numerous Exercise throughout the year. Whenever feasible and it makes sense, the State's Business Emergency Operations Center (BEOC) is activated. To find out more information about the State's BEOC and/or possibly get involved in State Exercises contact: [Jennifer.Tarwater@wisconsin.gov](mailto:Jennifer.Tarwater@wisconsin.gov)

Jennifer is WEM's Community Preparedness Coordinator and coordinates the State's BEOC.

## **EMERGENCY NOTIFICATIONS**

### County/Municipal Based:

Many County Governments as well as municipal governments utilize a reverse 9-1-1 Calling service for emergencies, usually non-weather events. If an incident occurs within the County, the County EM and/or their designee can identify a geographic area to which a recorded message is sent out to. People can opt into this with their cell phone number as well as an Email addresses. To find out if a given County has such a system, go to [http://emergencymanagement.wi.gov/counties/county\\_directors.asp](http://emergencymanagement.wi.gov/counties/county_directors.asp) and click on the County you're interested in. You can then either go directly to that County's EM website or call the County EM Office to find additional information.

### Wireless Emergency Alerts (WEA):

Emergency Alerts to Cell Phones. WEA allows government officials to send emergency alerts to all cell phone subscribers with WEA-capable devices if their wireless carrier participates in the program.

There are three types of Alerts you can receive:

1. Alerts issued by the President
2. Alerts involving imminent threats to safety or life
3. Amber Alerts

The FCC requires all wireless carriers that do not participate in WEA to notify customers. Consumers should check with their wireless carriers to determine the extent to which they are offering WEA. For more information go to:

<https://www.fcc.gov/consumers/guides/wireless-emergency-alerts-wea>

NOAA Weather Radio All Hazards: A nationwide network of radio stations broadcasting continuous weather information directly from the nearest National Weather Service Office 24/7. They will also broadcast local emergency non-weather information provided by the County/Municipal Emergency Management Office. Weather Radios can be programmed for one or multiple Counties as well as to the types of Alerts and Watches and Warnings you want to be notified about. <http://www.nws.noaa.gov/nwr/>

US Geological Survey (USGS) Water Alert Service:

For any river or Lake that has a USGS Gauge, you can receive free automatic texts and/or Emails when the water level reaches a specific height. The user sets the parameters for what water level they want to be notified for as well as other info. To subscribe go to:

<http://water.usgs.gov/wateralert>

Wisconsin Department of Transportation:

You can sign-up for Emergency Road Alerts (Road closures/accidents) for the Interstate System and any State Highway in Wisconsin. This can be for any given Highway/Interstate or based upon a specific route you travel. <https://511wi.gov/faq>

Other Emergency Alert/Notification Systems:

- Broadcast Media lets you sign-up for free weather or news that affects your area (Try Weather Channel as well as local TV channels)
- Many Free and inexpensive Emergency notification and/or Emergency-related Apps are available for Smart Phones, I-phones etc. Go to your Android or Apple App Store.

## **INFORMATION**

US Department of Homeland Security 16 Critical Infrastructure Sectors:

The 16 Critical Infrastructure Sectors are: Chemical, Commercial Facilities, Communications, Critical Manufacturing, Dams, Defense Industrial Base, Emergency Services, Energy, Financial Services, Food & Agriculture, Government Facilities, Healthcare and Public Health, Information Technology, Nuclear Reactors, Materials & Waste, Transportation Systems, Water & Wastewater Systems. Go to the following webpage and click on each Sector for additional information: <https://www.dhs.gov/critical-infrastructure-sectors>

**Information Bulletins (Daily and/or Weekly)**

Emergency Management & Response Information Sharing & Analysis Center (EMR-ISAC) Issues a monthly InfoGram: [www.usfa.dhs.gov/emr-isac](http://www.usfa.dhs.gov/emr-isac)

InfraGard:

The FBI's InfraGard Program is a partnership between the FBI and the private-sector that expedites the timely exchange of information (heavily cyber related) relevant to USHS 16 Critical Infrastructure Sectors. InfraGard will send out Alerts and Advisories regarding the various 16 Critical Infrastructure categories to its members. [www.infragard.org](http://www.infragard.org)

Insurance Institute for Business and Home (IBHS):

IBHS is an independent non-profit, scientific research and communications organization supported by the property insurance industry. IBHS is focused on reducing or eliminating commercial and residential property losses due to natural and/or man-made via developing business continuity and recovery programs and businesses, individuals and communities more resilient in the event of loss. IBHS publishes various templates and papers and resources for businesses. <https://disastersafety.org/>

National Security Institute:

Publishes Security Newswatch Briefs - Free weekly Briefs sent out to the private and public sectors. <http://www.nsi.org/newsletter.html>

US DHS Daily Open Source Infrastructure Report:

Issued daily, it covers latest info. on the 16 Critical Infrastructure Sectors:  
[www.dhs.gov/dhs-daily-open-source-infrastructure-report](http://www.dhs.gov/dhs-daily-open-source-infrastructure-report)

US DHS Critical Infrastructure Threat Information Sharing Framework: A reference Guide for the Critical; Infrastructure Community:

A guide for critical infrastructure owners and operators as well as other critical infrastructure security and resilience stakeholders, describes how threat information is shared between the federal government and owners and operators. This framework includes descriptions and contact information for key threat information-sharing entities, as well as case studies that show how threat information sharing works in practice. Download the Guide at:  
<https://www.dhs.gov/publication/ci-threat-info-sharing-framework>

**Information**

County Hazard Vulnerability Assessments:

Each County is required to have a Countywide Hazard Vulnerability Assessment that they update every few years. To make sure that your Plans cover the various vulnerabilities, go to [http://emergencymanagement.wi.gov/counties/county\\_directors.asp](http://emergencymanagement.wi.gov/counties/county_directors.asp) and click on the County you're interested in. You can then either go directly to that County's EM website or call the County EM Office to get this information.

FEMA Ready.Gov – Business:

FEMA's Preparedness and Planning site for the private sector. Has lots of information/templates. <https://www.ready.gov/business>

**National Cyber Security and Communication Integration Center (NCCIC):**

The NCCIC serves as a central location where a diverse set of partners involved in cybersecurity and communications protection coordinate and synchronize their efforts. NCCIC's partners include other government agencies, the private sector, and international entities. Working closely with its partners, NCCIC analyzes cybersecurity and communications information, shares timely and actionable information, and coordinates response, mitigation and recovery efforts.

[www.us-cert.gov/nccic](http://www.us-cert.gov/nccic)

**National Institute for Occupational Safety and Health**

Emergency Preparedness for Business: Management Planning Guides, Facility Protection, Misc. Resources, Federal Agency Contacts

<https://www.cdc.gov/niosh/topics/emres/business.html>

**Small Business Administration:**

Regardless of the size of your Business, this website has lots of information geared towards businesses, everything from A – Z. <https://www.sba.gov/business-guide>

**US-CERT (Computer Emergency Readiness Team):**

US-CERT strives for a safer, stronger Internet for all Americans by responding to major incidents, analyzing threats, and exchanging critical cybersecurity information with trusted partners (Private and public sectors) around the world. US-CERT Develops timely and actionable information for distribution to federal departments and agencies; state, local, tribal and territorial (SLTT) governments; critical infrastructure owners and operators; private industry; and international organizations. <https://www.us-cert.gov/>

**US DHS Office of Emergency Communications:** Sign-up for

-GETS (Government Emergency Telecommunications Service)

-WPS (Wireless Priority Service)

-TSP (Telecommunications Service Priority)

If your Business falls into one of US Department of Homeland Security's 16 Critical; Infrastructure categories, you are eligible. See below for more information:

[www.dhs.gov/telecommunications-service-priority-tsp](http://www.dhs.gov/telecommunications-service-priority-tsp)

**WI US Department of Homeland Security Fusion Centers:**

SE WI Threat Analysis Center (STAC)

<http://city.milwaukee.gov/hls/IntelligenceFusionCenter.htm>

Wisconsin Statewide Intelligence Center (WSIC):

<https://wifusion.org/?AspxAutoDetectCookieSupport=1>

## **Other**

American Red Cross – WI Chapter: [www.redcross.org/wi](http://www.redcross.org/wi)

CDC: [www.cdc.gov](http://www.cdc.gov)

Emergency Response Guidebook: [www.phmsa.dot.gov](http://www.phmsa.dot.gov)

FEMA: [www.fema.gov](http://www.fema.gov)

National Weather Service (NWS) Sullivan: [www.crh.noaa.gov/mkx](http://www.crh.noaa.gov/mkx)

OSHA – How to Plan for Workplace Emergencies and Evacuations:  
[www.osha.gov/Publications/OSHA3088.pdf](http://www.osha.gov/Publications/OSHA3088.pdf)

Ready Wisconsin: [www.readywisconsin.wi.gov](http://www.readywisconsin.wi.gov)

Wisconsin Emergency Management (WEM): [www.emergencymanagement.wi.gov](http://www.emergencymanagement.wi.gov)

[City of New Berlin Emergency Management Facebook page](#)

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[www.newberlin.org](http://www.newberlin.org)

## **PUBLIC-PRIVATE PARTNERSHIPS**

FBI InfraGard Wisconsin Chapter (Cyber-based Public/Private Partnership)  
<https://www.infragard.org/Application/General/Branch?id=76>

Healthcare Emergency Readiness Coalition (HERC) Region 7  
SE WI Public/Private Healthcare Readiness Coalition Partnership  
<http://hercregion7.org>

Southeast WI Homeland Security Partnership (SWHSP):

A private/public partnership to enhance homeland security by facilitating the identification and implementation of ways to further improve the Southeastern Wisconsin region's capabilities, to protect against threats, respond to and recover from significant attacks and disruptions. [www.swhsp.org](http://www.swhsp.org)